

**Northeast Frontier Railway  
ALIPURDUAR DIVISION**

**NOTIFICATION FOR APPOINTMENT OF STATION TICKET BOOKING AGENT (STBA) AT  
17(SEVENTEEN) "E" CATEGORY NSG-6 STATIONS OVER ALIPURDUAR DIVISION**

Sr.Divisional Commercial Manager, Alipurduar Division, P.O. Alipurduar Junction, Dist. Alipurduar, PIN – 736123 for and on behalf of the President of India, invites application in sealed cover for selection as **"Station Ticket Booking Agent" (STBA)** for issue of unreserved tickets to passengers at "E" category NSG- 6 stations over Alipurduar Division for a period of **(03) three years**. Details of the notification are as under:

a)	Name of the work	:	Working as Station Ticket Booking Agent (STBA) for issue of unreserved tickets to passengers at "E" category NSG- 6 stations over Alipurduar division.
b)	Name of the stations.	:	1) Chapaguri(CAPG) 2)Maynaguri Road(MYGD) 3) Chautara(CROA) 4) Madarihat (MDT) 5) Kalchini(KCF) 6) Dewanhat (DWT) 7) Betgara(BYXA) 8) Altagram (ATM) 9) kalaigram(KLGR) 10) Salbari(SXX) 11) Gumanihat(GUZ) 12)Maradanga(MRDG) 13) Lataguri(LTG) 14) Domohani(DOI) 15) Jamaladaha Gopalpur(JDGP) 16) Gulma(GLMA) (17) New Domohani(NQH)
c)	Cost of the Application Form	:	Rs. 1180/- (One thousand one hundred eighty) only including GST@18%
d)	Earnest Money	:	<b>Rs. 2000/- (Two thousand)</b> for NSG-6 only should be form of Demand Draft(DD) from any Nationalized Bank in favour of PFA N.F.Railway, Maligaon
e)	Place from where Application Form can be obtained	:	Office of the, Divisional Railway Manager (C), Alipurduar Junction, Dist. Alipurduar, PIN-736123 or can be downloaded through website <a href="http://www.nfr.indianrailways.gov.in">www.nfr.indianrailways.gov.in</a>
f)	Date & Time for obtaining Application Form	:	Any working day from 10:00 hrs of 18.08.25 to 17.00 hrs of 08.09.25 (Except National Holiday)
g)	Date & Time for submission of Application in the box	:	From 10:00 hrs of 20.08.25 to 15.00 hrs. of 10.09.25 (Application to be dropped in a sealed box in )
h)	Date & Time of opening of Application box	:	16.00 hrs. Of 10.09.25 in the chamber of ACM /II/ APDJ

**Special Features:**

- The Application Form (not transferable) along with terms and conditions can be obtained from the office of the Divisional Railway Manager (Commercial), D.R.M. Building, N.F.Railway/ Alipurduar, P.O. & Dist. Alipurduar (West Bengal) -736123 from 10.00 hrs. to 17.00 hrs on all working days from 18.08.25 to 08.09.25 on production of Money Receipt of **Rs. 1180/-** (Rupees One thousand one hundred eighty rupees only) including GST@18% (Non-refundable) issued by Coaching Supervisor/ Alipurduar Jn., N.F. Railway as cost of the Application form.
- Duly filled Application form along with requisite earnest money of **Rs. 2000/- (Two Thousand)**for NSG-6 stations only in the form of Demand Draft drawn in favor of **PFA /N. F. Railway, Maligaon** payable at Maligaon along with relevant documents in a sealed cover must be dropped in the application drop box kept at the Chamber of Assistant. Commercial Manager/II at the office of Divisional Railway Manager (Commercial), D.R.M Building, N.F.Railway/ Alipurduar Jn. (West Bengal). Date & Time for submission/dropping of



Application: From 10:00 hrs of 20.08.25 to 15:00 hrs. of 10.09.25 (except holidays) . Application form without requisite Earnest Money will be summarily rejected. Application received after the date and time specified above shall not be accepted. No interest shall be given on Earnest money deposited to the applications.

- The application form will be issued from 10:00 hrs 18.08.25 to 17:00 hrs 08.09.25. The application box will be closed at 15:00hrs of 10.09.25 and sealed application box will be opened at 16.00 hrs. on 10.09.24 in the office of Divisional Railway Manager(Commercial), DRM Building, N.F. Railway / Alipurduar Division, West Bengal. Applicants or their authorized representative(s) may remain present at the time of opening of Application box.
- This appointment would be on purely contract and commission basis subject to the principal terms and conditions prevailing in this regard. No any claim of regularization of service/ Govt. service will be entertained.
- If the application box opening day is declared to be a holiday or remain closed due to some unforeseen circumstances, the application box will be opened on next working day at the time mentioned above.
- Demand / Bank draft for Earnest Money of **Rs.2000/- (Two Thousand)** for NSG-6 stations should be accompanied with the application form. If form not filled properly/over writing and not supported with requisite documents and requisite earnest money, application will be summarily rejected.
- N. F. Railway administration reserves the right to cancel/withdraw any application or all applications from the bidding even at the last minute without assigning any reason what-so-ever.
- The application form along with the terms and conditions can also be obtained by downloading from the website [www.nfr.indianrailways.gov.in](http://www.nfr.indianrailways.gov.in) and also be obtained from the Office of the Senior Divisional Commercial Manager, Alipurduar, NFR during the above mentioned period. In case of application form obtained from website, the applicant should deposit Demand Draft of Rs. 1180/- (Rupees One thousand one hundred eighty only) including GST @18%(Non-refundable) as cost of application form along with duly filled application form drawn in favor of PFA, N. F. Railway, Maligaon payable at Maligaon. Only one application can be submitted by candidate for a particular station.
- Earnest Money of all un-successful applicants would be refunded without any interest. There will be no liability on the Railway Administration in case of any delay in refund.
- The decision for issue of work order to the successful candidate shall lie upon the Railway Administration keeping in view the restoration of the normal train services at the concerned station. Accordingly, if Railway administration decides to cancel the application for awarding contract of STBA before issue of work order the decision shall be abided by the applicant without any question.
- Applicants must sign in each & every page on application form, terms & condition document & its Annexure/enclosures attached by them. The detailed terms & conditions are available in the document itself.





- In case the date of dropping and opening application falls holiday/ closed day for unforeseen reason, the application box will be kept/ opened on the next working day as per same timing and place as above. No applications will be entertained after the closing date and time.
- The cover containing application must be quoted with red ink on the top of the cover (Right hand corner) as " Application for the " \_\_\_\_\_ " station. Applicants have to sign each page of the application form , terms and conditions before submitting of applicant.
- In case the documents/ application form is not accompanied with valid Bank draft towards cost of the Documents/ application and credentials/ requisite documents as detailed above, the documents/ application will be summarily rejected .
- Special Note: In the event of any typographical error in this tender documents, provisions of Commercial Circular No. 04/2022 (available on Indian Railway website [www.nfr.indianrailways.gov.in/railwayboard](http://www.nfr.indianrailways.gov.in/railwayboard) ) will prevail.
- Any modification in this original policy of STBA by Railway Board in future will be binding to all station Ticket Booking Agent.



(Anoop Kumar Singh)  
Sr. Divisional Commercial Manager  
N.F.Railway, Alipurduar Junction

Date: 12.08.2025

No. C/442/AP/STBA/Pt.I

Copy to :-

1. CPRO/N. F. Railway/Maligaon for information along with 10 spare copies with the request to arrange publication of the Notice in the **suitable dailies of Assam and West Bengal** for three consecutive days especially in the Uttar Banga Sambad and the Ananda Bazar Patrika. The expenditure will be borne under head of allocation 09-298-99. This Notice has already uploaded in the website [www.nfr.indianrailways.gov.in](http://www.nfr.indianrailways.gov.in).
2. PCCM/N. F. Railway, Maligaon for kind information.
3. CVO/Maligaon for kind information.
4. DRM & ADRM /APDJ for kind information.
5. Sr. DFM/APDJ for information with the request to depute one representative on the schedule date of opening of the Application Box.



Sr. Divisional Commercial Manager  
N.F.Railway, Alipurduar Junction